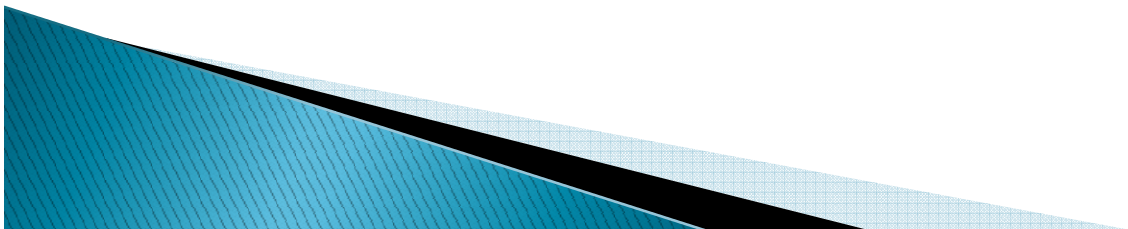


Tulare Lake Basin Disadvantaged Community Water Study

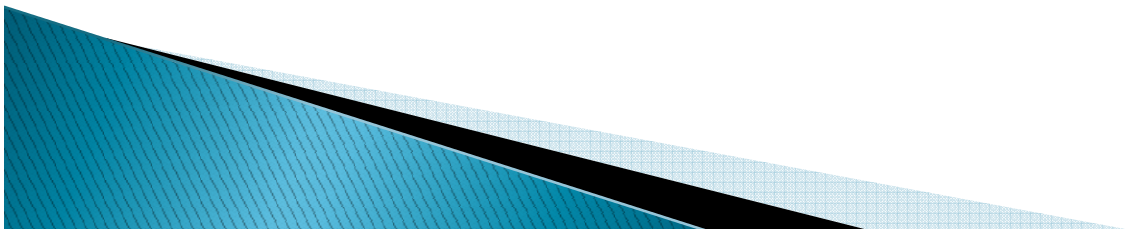
Management and Non-Infrastructure Pilot Project
Pilot Advisory Stakeholder Group
Meeting # 2

October 30, 2013



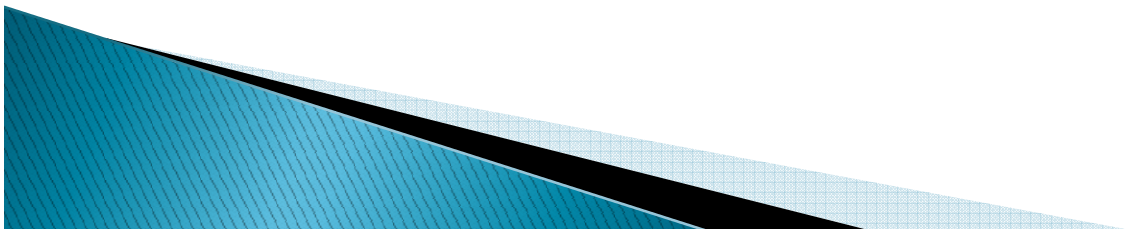
Goals of Meeting

1. Discuss recent changes to the report;
2. Seek feedback to make report useful for DACs; and
3. Conduct Evaluation of PSAG Process



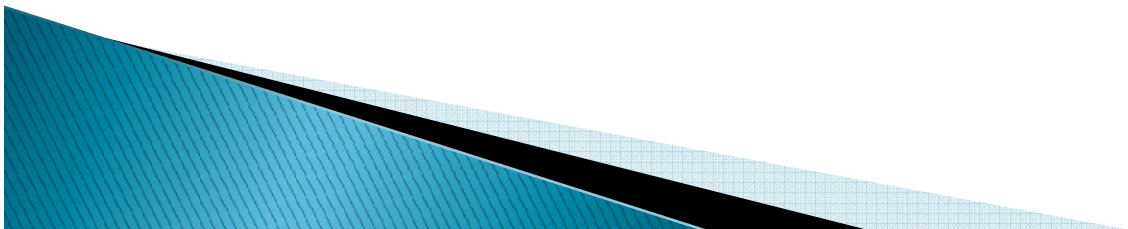
Purpose of Management & Non-Infrastructure Solutions Pilot

- ▶ Identify solutions to address Management challenges faced by drinking water and wastewater providers
- ▶ Serve as resource to help DACs implement solutions



Identified Solutions

- ▶ Internal Changes
- ▶ Informal Cooperation
- ▶ Contractual Assistance
- ▶ Joint Powers Authority
- ▶ Ownership Transfer
- ▶ County operation of CSAs
- ▶ Regional Association
- ▶ Combination of Solutions



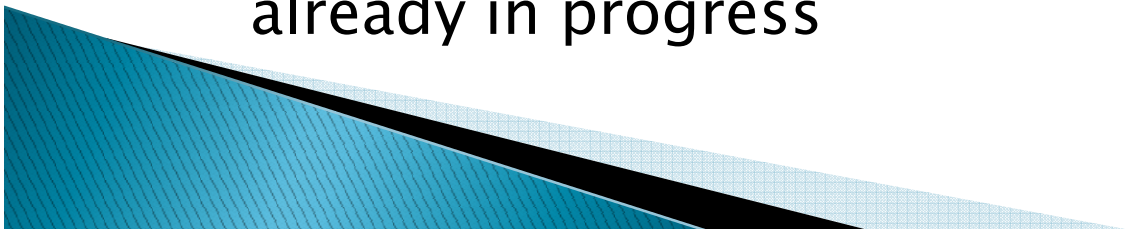
PSAG Meeting 1: Feedback Received

- ▶ More discussion of Leadership and Capacity Development
- ▶ Focus on 2 problems identified by the SOAC
- ▶ Correlate discussion of solutions to example projects
- ▶ Discuss process to consolidate (LAFCo process, annexation, etc.)
- ▶ Describe Selection Criteria for Community Review Process



PSAG Meeting 1: Feedback Received

- ▶ Potential Projects Discussed:
 - Porterville Area – community review conducted
 - West Fresno County Area – community review contemplated and discussed (training program)
 - Alpaugh, Allensworth – considered to be already on their way; not pursued further
 - Home Garden – addressed in Kings Basin DAC Study; will also be considered further in Technical Solutions pilot of this Tulare Lake Basin DAC study
 - Fresno County CSAs – El Porvenir, Cantua Creek; already in progress



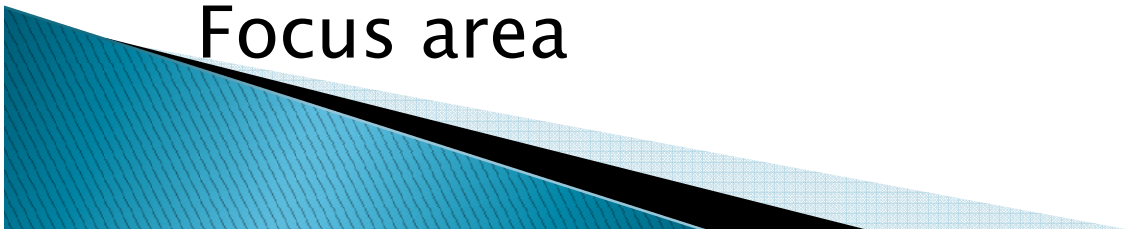
How Feedback was Incorporated

- ▶ Included need for leadership and capacity development throughout
- ▶ Expanded on SOAC defined issues
 - Lack of Funding to offset O&M costs
 - Lack of TMF Capacity
- ▶ Organized example projects in same manner as description of solutions
- ▶ Developing example projects to be more descriptive for a user considering implementation



How Feedback was Incorporated

- ▶ Further developed implementation section to describe the implementation process
- ▶ Developed flow charts to guide through the process
- ▶ Will be using flow charts to develop rough timelines and costs for each solution
- ▶ Described selection criteria used to identify communities for community review process
- ▶ Facilitated community review in the Porterville Focus area

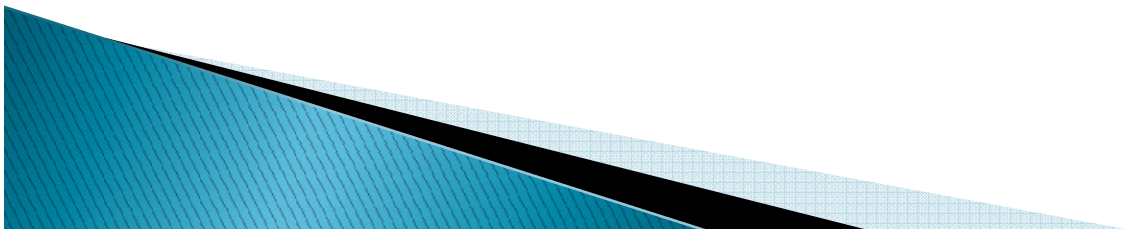


Community Review Process



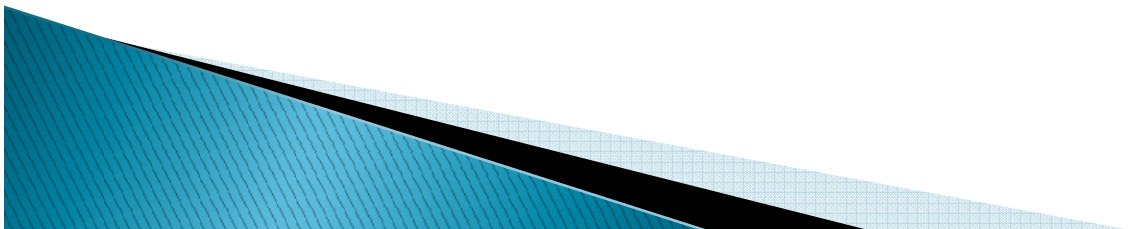
Overview of Community Review Process:

- ▶ Organized and facilitated 2 meetings in English and Spanish and provided translated meeting materials
- ▶ Provided an overview of what it takes to manage a water system
- ▶ Highlighted local case studies & invited local presenter
- ▶ Group discussion (water needs and interest in solutions) & breakout sessions to “try on solutions” & get feedback on applicability, implementation and sustainability



Outcome of Community Review Process: Applicability

- ▶ Water and/or wastewater needs were reported
- ▶ Opportunities to implement solutions exists and participants showed interest in solutions



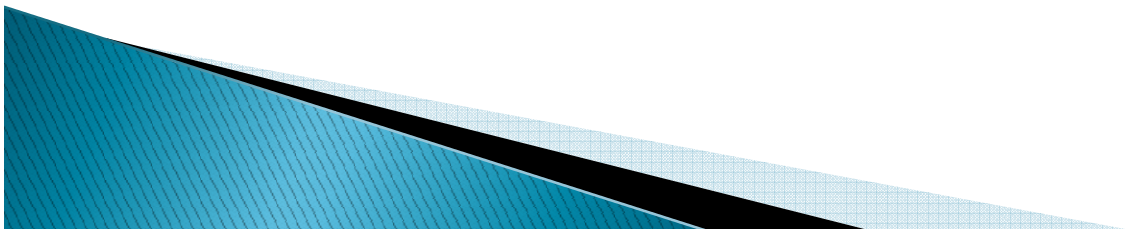
Outcome of Community Review Process: Implementation

- ▶ Water operators can play a role in the development & implementation of solutions
- ▶ Relationships matter
 - Between Districts
 - Within Districts (Board members and users)
 - Poplar – challenges between District and users
- ▶ Community engagement is important and difficult to achieve
 - Ducor – challenges with community engagement



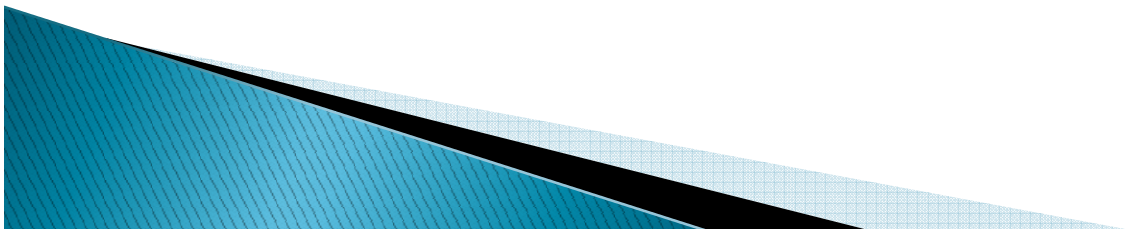
Outcome of Community Review Process: Sustainability

- ▶ Leadership and Capacity Development:
 - Education and trainings are a big need and access to trainings is limited
 - A water operator “mentor” program is being used by a local water operator and could be a model to consider
 - IRWM groups could potential be a resource
 - Dissemination of information
 - Holding local trainings



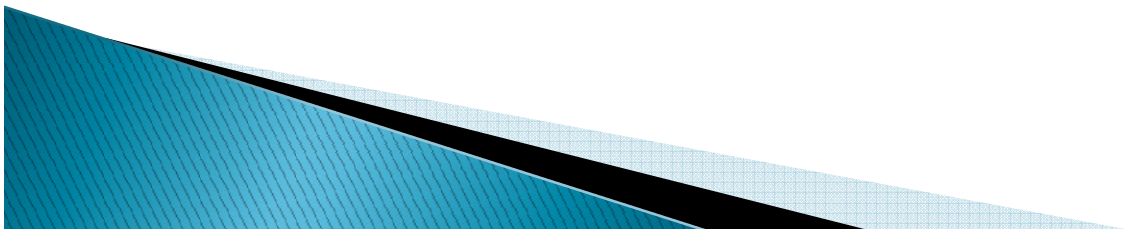
What We Learned:

- ▶ People are interested in solutions that deliver safe and reliable water
- ▶ Providing an overview of what it takes to manage a water system is helpful and can help increase participation and understanding of solutions;
- ▶ Important to have meetings in English and Spanish; and
- ▶ Local case studies help generate interest and confidence in the solutions



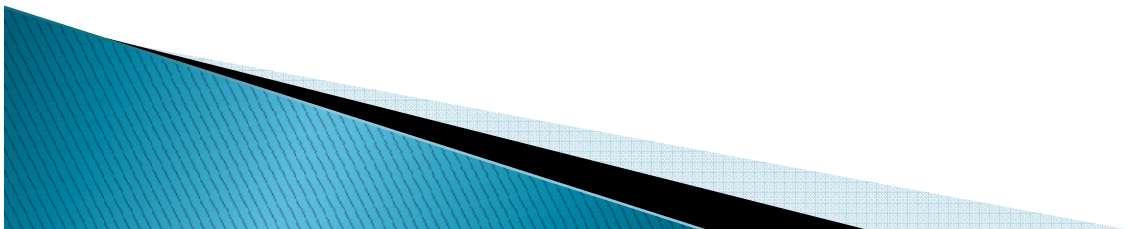
Community Review Process: Action Items & Follow up

- ▶ Team will develop flow charts showing potential paths for some of the communities identified
- ▶ Self Help has been working further with the City of Porterville in preparing Pre-Planning applications for some of the small systems within the City



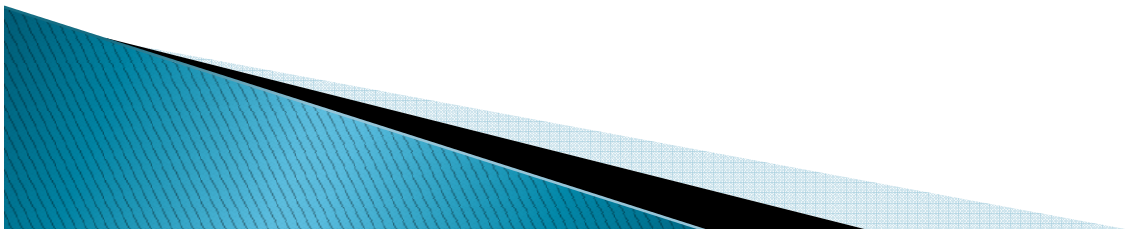
Reviewer Feedback: How to Make Report Useful for DACs

- ▶ Present Flow Charts/Decision Tree
- ▶ Other Figures in the Report
- ▶ Is there a need for additional resources?



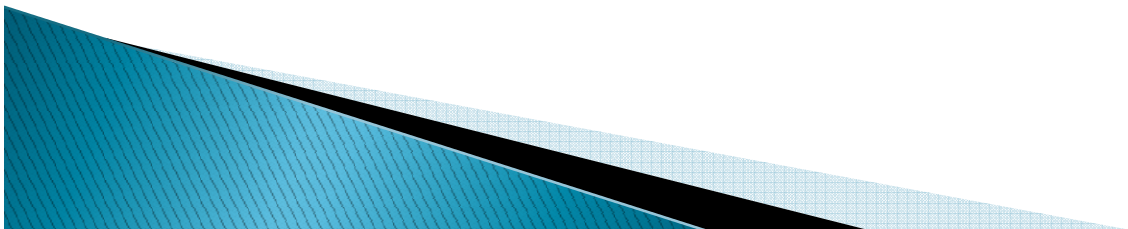
Flow Chart/Decision Tree

- ▶ Are these useful?
- ▶ Who should the audience be?
 - Board members
 - Operators
 - County planning department
- ▶ How can flow charts be improved?



Reviewer Feedback: Additional Resources

- ▶ Other figures in the report
 - Is current list complete?
 - How can figures be improved?
- ▶ Is there a need for additional resources?
- ▶ Do you have examples?



PSAG Process Evaluation

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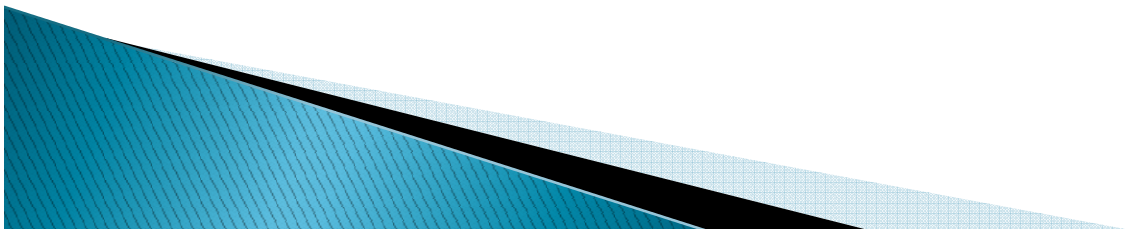
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Next Steps:

- ▶ Final Comments are due on November 14, 2013
 - Comments can be sent to John Dutton jdutton@ppeng.com or Maija Madec mmadec@ppeng.com via email or via phone by calling [\(559\) 636-1166](tel:5596361166).
- ▶ SOAC Meeting December 2, 2013



Thank You!

